

## The Community Restorer

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### Greetings!

***AmRestore performs at an unprecedented level during the restoration and relocation process for a local small business showcasing the full scope of their contents and equipment restoration capabilities!***



***In the blink of an eye, a fire destroyed what a local Optometrist had spent the last twenty years building. That is when AMRestore was called to the scene...within just 5 days, AMRestore helped the business relocate to a temporary location and resume serving patients. All contents and equipment were inventoried, packed, cleaned, restored, relocated and set up in the temporary location within JUST 5 DAYS!***

After a thorough assessment of the loss site, the AMRestore General Contents Team and AMRestore Technical Team were deployed to immediately start the contents restoration process. Both teams worked in unison to provide a total solution. AMRestore professionally handles all categories of personal property and equipment from any type of loss, commercial or residential with reliable care providing consistently superior results.

The General Contents Team concentrated on carefully inventorying and packing the case goods, furniture, files, frames, optics and artwork in addition to other contents and business personal property. The files were securely handled under HIPPA guidelines as they do with all sensitive materials.



***“AMRestore was referred to me by a local adjuster to handle a large complex loss. As I have never worked with AMRestore before, I was skeptical that they could deliver on the promises they made. My experience has been that most contents restoration companies cannot handle a claim of the magnitude as the one we were working. They exceeded my expectations, picked up, cleaned and delivered a large volume of items in five days” –AIC handling the claim***



The AMRestore Technical Team proceeded to immediately inventory the business technical assets. Business machines such as the computer and phone systems were immediately attended to and with help from OEM manufacturers the optical and specialty equipment was properly handled and cleaned. The team’s extensive training really shined through in this situation, guiding the customer through the next steps in their ordeal. They gave guidance and coordinated activities for the transfer of utilities to the temporary location so the business would not miss a beat!

(Continued)



# AMRESTORE

Contents & Equipment Specialists

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***“Our dedicated AMRestore employees diligently worked late into the evening and through the weekend to get this small business back into operation. We believe we significantly reduced any business interruption costs or lost customers that may have stemmed from a longer restoration schedule.” –Will Lamb, President***



Once back at the facility, all items were cleaned and restored to “pre-loss or better” condition. Furniture was HEPA vacuumed, cleaned and deodorized with a specialty wood cream applied to make the furniture look new again. All upholstery was cleaned and finished with a fresh “fabric” fragrance that completes the process! All eyeglasses and frames were cleaned with the guidance of the OEM.

The computer and telephone systems were disassembled, cleaned and deodorized. After the specialized cleaning process, the components were tested for continuity, reassembled and a final system check was completed. ***AMRestore produced a 99% success rate for all electronics and specialty equipment that was restored. WOW!***



Documents were cleaned and deodorized, and then a proprietary archival preservation spray treatment that extends the life of paper by using a deactivation agent was added. This treatment will neutralize the acids that are contained in the soot residue and will actually leave the paper stronger than before to resist future fiber degradation. ***In addition to paper reclamation, AMRestore also performs specialty freeze-drying of books, documents and valuables when needed.***

Redelivery of the contents, equipment and business personal property was coordinated with the structural restoration company that worked as diligently as AMRestore did to finish the temporary location construction. ***It was close but they all pulled off a miracle!***



Within just 5 days from the start of the process, this business was back up and running! The unprecedented response and action could not have been possible without AMRestore’s expertise. AMRestore is very proud to have served this customer in their time of need!

**AMRestore’s specialty focus is on the inventory, pack-out and restoration of contents and equipment: electronics, machinery and all categories of personal property restoration. Their state-of-the-art facility and unique combination of equipment and processes gives them the capability to handle any size residential or commercial loss.**

***Call 800-498-8800 for details.***



[www.amrestore.com](http://www.amrestore.com)